

Bucksmore COVID-19 Terms & Conditions

We are hoping for a return to a “normal” summer for 2022 but we appreciate that COVID may still be a factor when considering a summer programme.

In the event of any measures put in place due to COVID, or any other global pandemic, Bucksmore will ensure as safe an experience for students as possible. Student wellbeing and safety will always take precedence.

Current UK travel status (subject to change – please continue to check

<https://www.gov.uk/guidance/travel-to-england-from-another-country-during-coronavirus-covid-19>)

As of December 2021, **all under 18s** entering the UK will be treated as fully vaccinated. This applies to all junior students arriving from any country other than any country on the UK red list (as of December 2021, these are only southern African countries).

The current status (accurate December 2021) is that all UK arrivals must isolate until a negative PCR test is received. The PCR test can be taken on arrival. For short quarantine periods like this (maximum 48 hours), Bucksmore will include this in the programme dates, and it will not be considered a valid reason to cancel a course.

Overview of COVID impact on payments and course fees

- If a student tests positive before arrival and is unable to travel as planned, Bucksmore will postpone / defer the programme to a later date free of charge. Evidence of a positive test must be provided to Bucksmore
- If a student is forced to isolate and is unable to travel as planned, Bucksmore will postpone / defer the programme to a later date free of charge. Evidence of enforced isolation by the local authority must be provided to Bucksmore
- Bucksmore insurance does not cover cancellation or course fee claims caused by a positive test or isolation before arriving in the UK
- We strongly recommend that students take out their own insurance policy which covers these cancellation costs if they are worried about the possibility of being unable to travel
- Bucksmore insurance does cover any costs incurred while in the UK for medical treatment OR if a student is unable to fly home on time i.e. if a student tests positive and / or is forced to isolate and misses their flight home, Bucksmore insurance will cover costs for extra accommodation *and* the rebooked flight. Parents will need to pay Bucksmore for costs in advance and then claim using the Bucksmore insurance policy. An overview of the insurance general terms and conditions can be found here: <https://www.bucksmore.com/wp-content/uploads/2021/11/STT-20057-2021-IPID.pdf>

All Bucksmore summer AND Bucksmore Home Tuition students are automatically enrolled on our insurance policy for no extra cost at the time of booking.

Measures in the UK

Should the UK continue to be affected by the global pandemic, Bucksmore will follow all UK government and Public Health guidelines in place at the time. Please follow the UK government website for updates on domestic measures, including mask wearing.

It is likely we will arrange lateral flow testing for all students when they arrive at the centre, even if the government does not mandate this.

It's difficult to predict what measures might be imposed but they may involve:

- Mask wearing
- Social distancing
- Quarantine for arrivals
- Social / class bubbles

Should a quarantine period be required upon arriving in the UK, students will be required to complete any quarantine before joining their course. In 2021 we provided a quarantine camp for arrivals, and we will endeavour to do so again in 2022 should this prove necessary.

We anticipate it being very unlikely that the UK will enforce any quarantine measures over the summer months. However, *if a student's country of travel origin is moved to the UK 'red list', demanding compulsory hotel quarantine upon arriving in the UK, a full refund or option to postpone the booking will be offered at any time.*

If a student tests positive at a centre, we will provide isolation facilities and online tuition where possible. Ideally this will be in the same centre, but due to operational and capacity restrictions, we may on occasion need to transfer students between centres. As above, please note that any medical costs or costs to extend the stay because of isolation can be claimed back using Bucksmore's insurance policy.

All parents and agents must assume responsibility for booking any compulsory PCR testing required by the UK government after arriving into the country. Bucksmore staff will assist students in taking the test, but agents and / or parents must book and order any compulsory tests, including those needed when leaving the UK. Bucksmore will assume no responsibility for any missed flights on departure for delays in testing, or the failure to book the required tests.

Measures in students' home countries

We acknowledge that circumstances may arise where a student's home country also imposes measures on international travel that may affect their summer travel plans.

Any student may cancel their programme up to 8 weeks in advance of the course arrival date for any reason. After this date, if the student's home country (where they will be flying back to) imposes compulsory hotel quarantine upon arrival, Bucksmore will offer a full refund or option to postpone their booking. No refund will be due in the event of the student's home country mandating a home-based quarantine for the student, or any other lesser requirements.

Home Tuition

For Home Tuition arrivals earlier than summer 2022, students may cancel up to 4 weeks before arrival free of charge. If the country moves to the UK red list later than 4 weeks before arrival, a full refund or option to postpone will again be offered in all circumstances.

Please note that for adult students (aged 18+), they must check the UK quarantine requirements. If they have a WHO / UK recognised vaccine, as of December 2021, no quarantine is required.

For Home Tuition arrivals before Easter 2022, we would request evidence of a negative PCR test result within 72 hours before the arrival date. This applies even if not required by the UK government. Teachers are of course as nervous as anyone else, and this is just politeness on the student's part to reassure our valued teachers.

Please note that all UK and international measures are subject to change. Bucksmore will endeavour to provide updates as regularly as possible, but agents and parents must assume responsibility for being aware of all Covid measures both in the UK and for international travel to & from the student's home country.

<https://www.gov.uk/guidance/travel-to-england-from-another-country-during-coronavirus-covid-19>