

CERAN Academy

Seriously fun.

2024
Season

**JUNIORS
& YOUNG
ADULTS**

From 9 to 25
years old





WELCOME

It all began more than 48 years ago, in Spa, Belgium, where the founding couple of **CERAN**, Monique and René Bastin, had a vision to help people from different backgrounds and cultures communicate and understand each other better.

Today, **CERAN**'s mission is as relevant as ever and the **CERAN** group is carrying out this mission by offering a variety of language and intercultural training courses to both companies and individuals. You choose what suits your needs best: full-immersion, distance-learning or E-Learning.

In 2019, **CERAN** became part of the Chateauform' group, which is the European leader in hosting seminars and corporate events. **CERAN** immersion courses now benefit from the added warmth and quality of service of the Chateauform' teams and venues throughout Europe.

At the **CERAN** Academy, we put all our skills, energy and care into supporting **JUNIORS** (9 to 17 years old) and **YOUNG ADULTS** (18 to 25 years old) on their educational journey at our sites in Spa, St Roch Ferrières (Belgium) or Champéry (Switzerland) during the school holidays and remotely all year round.

You can count on the commitment and experience of the **CERAN Academy** to provide lasting progress through «Seriously Fun» language experiences.

The **CERAN Academy** Team

OUR COMMITMENTS



Exceptional destinations and secure facilities



Centres equipped with high-tech teaching tools



Educational and fun activities and excursions



Immersion programmes



Premium accommodation and balanced meals



Small classes - no more than 9 children per class with an average of 7



Intensive academic programme applied using **CERAN's** own methodology



Rapid progress: 1 CEFR level acquired in an average of 2.5 weeks



Native-speaker instructors trained in the **CERAN** methodology



International camps with a good mix of nationalities



High ratio of 1 staff member to 3 students



Care for our customers, partners, talents and the environment

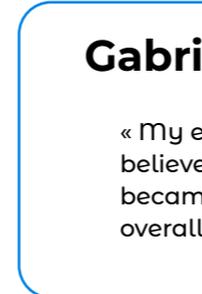
TESTIMONIALS



Anna B. [Germany - 10 y.o.](#)



« It was really amazing ! Teachers were very nice, activities were really fun. Excursions were out of this world ! »



Gabriela G. [Sweden - 13 y.o.](#)



« My experience at Ceran was very good because I believe I learned French and also I met people who became my friends and I am very happy for that. My overall satisfaction was very positive. »



Lucas V. [Spain - 15 y.o.](#)



« It was my first time here in **CERAN**, at first I was kind of scared to come. I did not know what to expect but on the second day I started loving it and I asked to extend for another week. I met amazing people here, the lessons were great, the food was good too and overall I really enjoyed those two weeks. »



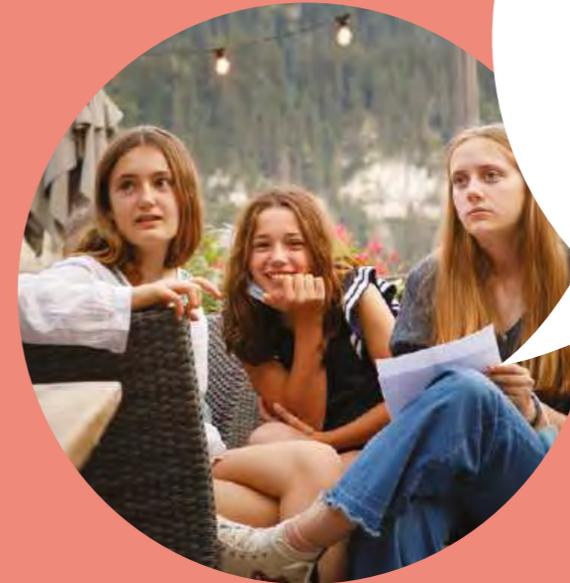
Video testimonials

Scan this QR Code to access more testimonials of our students in video format.



JUNIORS PROGRAMME

From 9 to 17 years old



Thanks to our well-balanced programmes which combine teaching and leisure, the CERAN Academy offers **JUNIORS** from 9 to 17 years old language immersion courses in 2 different countries. From beginners to advanced, all levels are welcome to learn in groups of maximum 7 to 9 students following 28 45-minute lessons per week. The lessons and activities are organised by language level and age group.

- Pre-teens 9-12 y.o.
- Teens 13-15 y.o.
- Senior teens 16-17 y.o.

SERIOUSLY.

The **CERAN Academy** offers intensive courses for **JUNIORS** in 4 different languages: French, English, German and Dutch (please enquire about other languages for which we can offer individual programmes). Each student practices the target language throughout the day for a better assimilation of knowledge, including during organised leisure activities.

The courses allow young learners to gain confidence, improve their communication skills, activate their knowledge, overcome difficulties experienced at school or simply start learning a new language.

[INTENSIVE PROGRAMME]

CERAN Academy students all benefit from 28 45-minute group lessons per week (equivalent to 21 hours of classes), including speaking, reading and comprehension lessons in the morning, while the afternoon is dedicated to writing lessons and projects in which the language is put into practice. Vocabulary and grammar are taught through the practice of everyday situations such as introducing oneself, giving one's opinion on current affairs or the study of different themes which lead to multimedia presentations, exhibitions of paintings, photographs or videos.

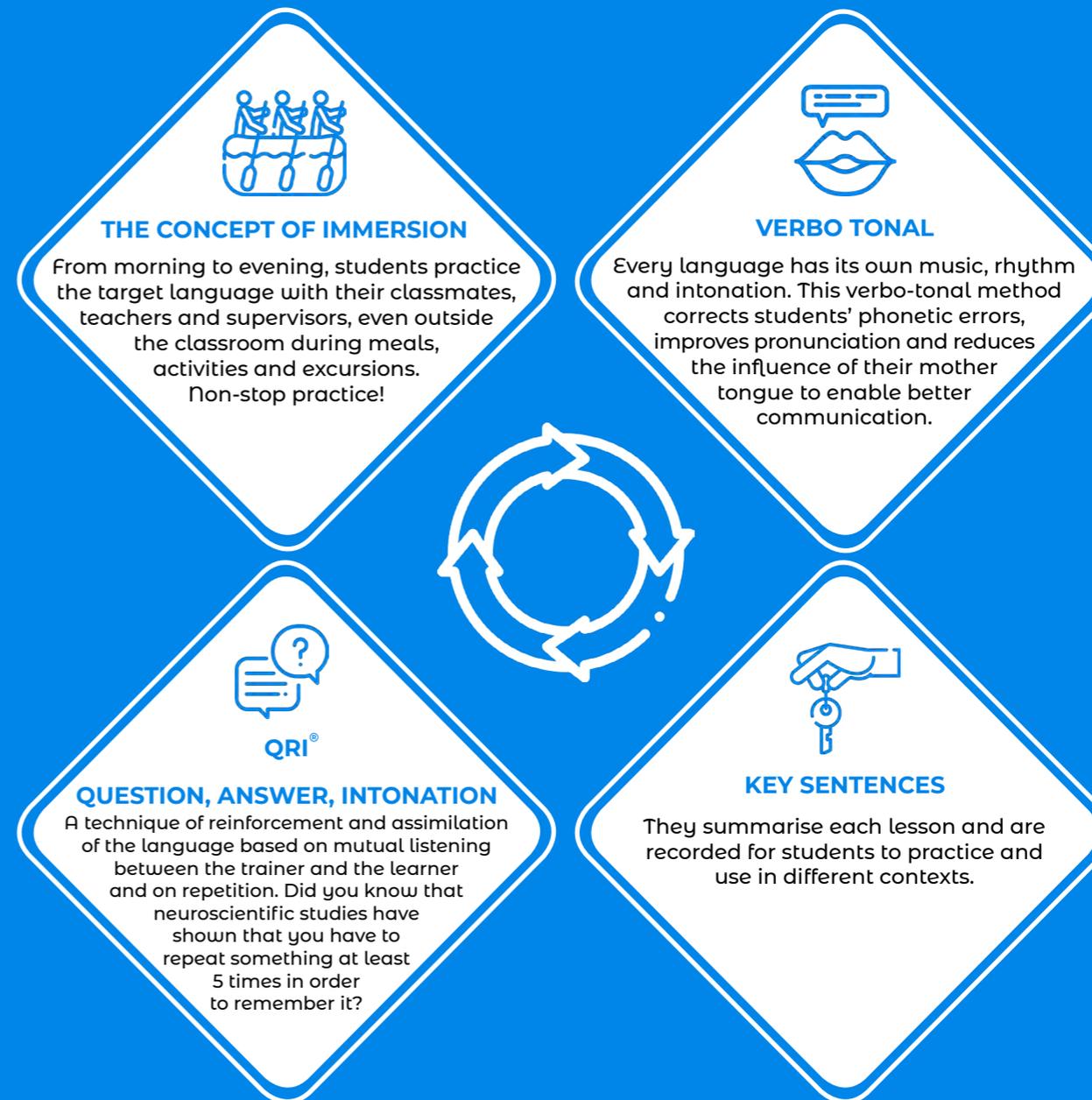
INTENSIVE (2, 4, 6, 8 lessons)

It is possible to add extra individual lessons each day - 2, 4, 6 or 8 lessons more during the week - in order to work on a specific difficulty, a gap, to prepare for a school exam or international tests such as Cambridge, TOEFL, DALF, etc.



THE 4 PILLARS OF THE CERAN METHODOLOGY

Developed in 1975 and continually updated and improved, the CERAN methodology focuses on communication and enables young learners to express themselves in the target language with greater confidence.



FUN.

Each student will be offered 19 sessions of recreational activities per week. On Wednesdays, Saturdays and Sundays, a full-day excursion or sports, cultural or multimedia activities will be scheduled in connection with the week's educational project.



[FUNDiscover] Belgium

Our campus in St Roch Ferrières has sports facilities, green spaces and rooms for art work. In addition, there are many parks and gyms offering students a choice of activities: swimming, badminton, basketball, handball, beach volleyball, football, tchoukball, tree climbing, archery, tennis, drama, drawing, painting, scrapbooking, escape game or even talent shows.

Public speaking, Young Leaders and digital media workshops will also be on the programme.

Of course, visits to the cities of Liège, Brussels, Bruges, Luxembourg, Cologne or Maastricht, will be on the agenda in order to discover interactive exhibitions, monuments, chocolate shops, shopping streets and other themed places!



[FUNAdventure] Switzerland

Perched amidst the breathtaking landscapes of Champery, our chalet's geographical location invites you to embark on a diverse array of mountain adventures. From tranquil hikes to the thrilling excitement of canyoning and tree climbing, the chance to explore a glacier at an altitude of 3000 meters, and the rush of downhill scooter rides, there's something for every nature enthusiast.

During the summer, you can dive into aquapark fun, try Xstream surfing, bounce high on Xstream trampolines, delve into wilderness survival skills with bushcraft workshops, tackle via ferrata routes, and join guided mountain trips that culminate in campfire gatherings beneath the starlit alpine sky.



LANGUAGE+ (Golf, Tennis, Horse-Riding)*

During the summer, it is possible to combine your stay with specific sporting activities. This is the perfect opportunity to practice tennis, golf or horse riding instead of the sports and leisure activities planned after the day. Benefit from the region's exceptional locations to take part in these sports in the target language.

The Transvaal equestrian centre welcomes you to its family friendly arena, where you can learn or improve your horse riding skills in complete safety and in an appropriate environment. Strolls, horse riding and animal care are all on offer.

For tennis enthusiasts, whether experienced or not, the Neupré tennis club and its 6 indoor courts will welcome Juniors to play singles or doubles.

Still located in the Belgian Ardennes, the Durbuy golf club offers a green and relaxing setting for practicing this sport. Designed by Fred Hawtree, this 18 hole course will give them the chance to challenge each other.

*The programmes are only available if sufficient registrations are submitted.

A TYPICAL WEEK AT CERAN

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8:30am		🍳 Breakfast						
9am-12:30pm		Group lesson - oral expression		 <p>Excursion</p>	Group lesson - oral expression		 <p>Departure 9am-12pm or Excursion</p>	 <p>Excursion or Campus activities</p>
		☕ Break			☕ Break			
		Group lesson - written comprehension			Group lesson - written comprehension			
12:30-1:30pm		🍽️ Lunch			🍽️ Lunch			
		Language in action			Language in action			
1:30-4:05pm		🍏 Break			🍏 Break			
		Group lesson - written expression			Group lesson - written expression			
4:05-7:15pm	Welcome	🏀 Break Intensive : sports, activities, workshops or Intensive 2, 4, 6, 8* : individual lessons or Language +** : tennis, golf, horse-riding		🏀 Break Intensive : sports, activities, workshops or Intensive 2, 4, 6, 8* : individual lessons or Language +** : tennis, golf, horse-riding				
7:15-8pm		🍽️ Dinner		🍽️ Dinner		🍽️ Dinner		
8-10:30pm	Welcome activities	Stargazing night	Karaoke night		Award ceremony	Friday party	Casino night	Camp-fire stories
		🌙 Break and bed time						

*offered in 2 lessons blocks with a maximum of 8 lessons per week

**only during defined periods

This schedule and these activities are subject to change to deal with certain unforeseen events and/or weather conditions to guarantee the best experience for the children.

COLLÈGE ST-ROCH in FERRIÈRES Belgium



9-17 y/o

All. de Bernardfagne 7, 4190 Ferrières

French

English

German

Dutch



[A MAGICAL PLACE]

CERAN Academy Belgium offers students an exceptional experience in a historic site: the Collège de Saint-Roch in Ferrières, 1h30 from Brussels. Even though students might feel they have arrived on the set of a Harry Potter movie, they benefit from all the modern technology they need in this 1820 building. In terms of accommodation, Saint-Roch Ferrières offers 179 mainly single rooms with shared showers and toilets.



	Dates 2024			
	English	French	German	Dutch
Intensive (2, 4, 6, 8)	23/06 - 24/08	23/06 - 24/08	07/07 - 27/07	04/08 - 24/08
Language+ Golf	14/07 - 20/07 04/08 - 10/08	21/07 - 03/08	n/A	n/A
Language+ Tennis	23/06 - 29/06 21/07 - 03/08	30/06 - 13/07 04/08 - 17/08	07/07 - 20/07	n/A
Language+ Horse-Riding	30/06 - 13/07	14/07 - 27/07 11/08 - 17/08	n/A	n/A

TRANSPORT INFORMATION

There are 2 ways to get to the sites. A transfer from Brussels train station or airport is available to students (125€ one way). A transfer from Liège or Verviers train station will also be possible (70€ one way).

CHALET DE CHAMPÉRY Switzerland

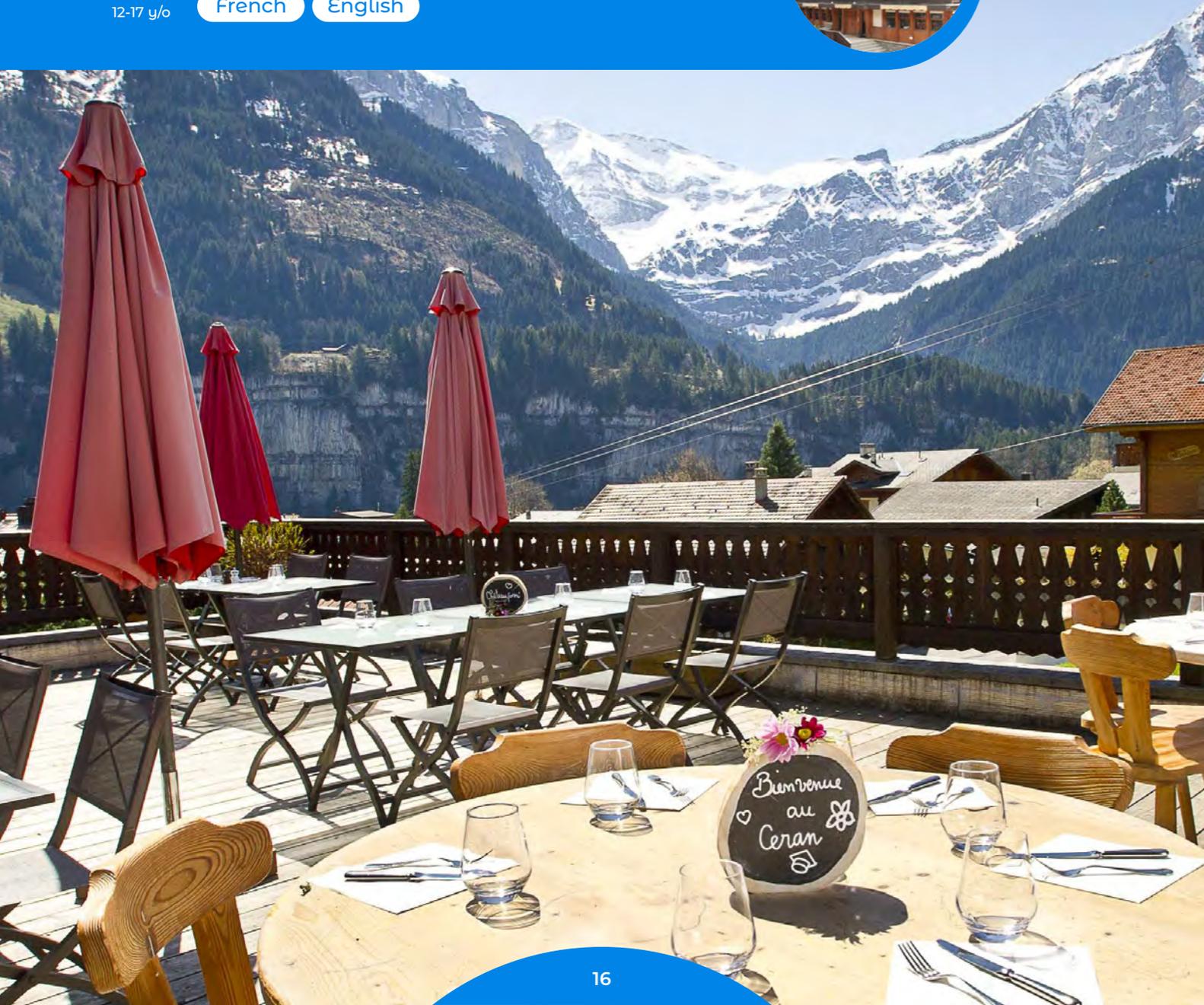


12-17 y/o

Rue du Village 63, 1874 Champéry

French

English



[AN EXCEPTIONAL SETTING]

CERAN Academy Switzerland welcomes its students in an exceptional chalet located in the heart of the Alps. The resort of Champéry, 50 minutes from Lausanne and 1h15 from Geneva, will host the students during their entire stay. Comfort and nature combine to offer students a memorable experience !



Dates 2024

June 30 - July 27

English
French

TRANSPORT INFORMATION

The easiest way to get to the site is via the airport or the train station in Geneva or Lausanne. A group transfer is available for arrival on Sunday at a specific time and departure on Saturday at 9am (160 CHF one way). It will also be possible to choose an individual transfer (465 CHF one way).



 Switzerland

Fees*

for 2 weeks all inclusive**

Intensive & Adventure	5 050 CHF
Extra week	2 525 CHF
2 extra individual lessons per week	150 CHF
Booking fee (non refundable).....	75 CHF
Serenity Insurance (recommended)	75 CHF

*7.7% local VAT included

**Minimum stay of 2 weeks

 Belgium

Fees*

for 1 week all inclusive

Intensive	1 750€
Intensive + 2**.....	1 900€
Intensive + 4**.....	2 050€
Language +	2 125€
(Golf, Tennis, Horse-Riding)	
2 extra individual	160€
lessons per week	
Booking fee	75€
(non refundable)	
Serenity Insurance	75€
(recommended)	

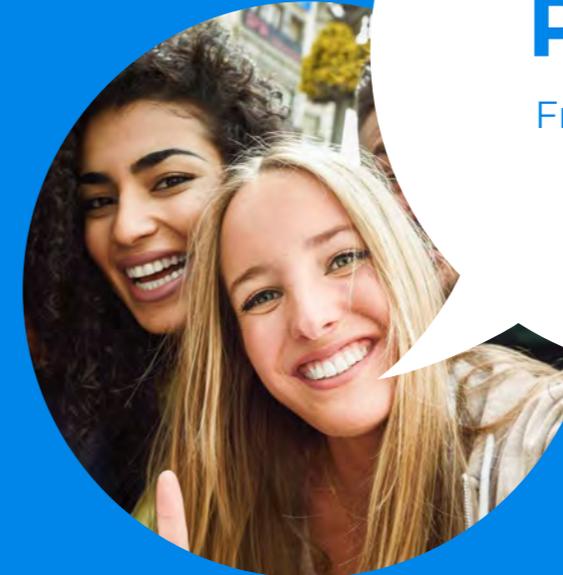
*VAT not included

**+2 or +4 indicates the number of individual lessons per week added to the Intensive programme

We recommend that you take an international insurance.
The **CERAN Academy** does not offer this service.

YOUNG ADULTS PROGRAMME

From 18 to 25 years old



Video testimonials

Scan this QR Code to access more testimonials of our students in video format.

CERAN Academy offers young people aged 18 to 25 intensive language courses during the summer. The course takes place in Belgium, at the Château du Haut-Neubois in Spa. The **YOUNG ADULTS** programme allows students to improve their command of English or French in an intensive and rapid manner. This immersion and multicultural experience offers them the opportunity to develop effective communication skills in everyday life, present themselves and their academic or professional project, debate using different arguments, prepare for an interview or an entrance exam to a higher education institution.



CHÂTEAU DU HAUT-NEUBOIS in SPA Belgium

Av. des Petits Sapins 27, 4900 Spa

French

English

German

Dutch



[A GREEN EXPERIENCE]

The **CERAN Academy** Belgium welcomes the **YOUNG ADULTS** to the Chateau du Haut-Neubois in Spa, a city listed as a UNESCO World Heritage Site of the «Great Water Cities of Europe» since 2021. Spa is also a town with an exceptional location in the Ardennes at the crossroads of several European countries and cultures: Germany, Luxembourg, the Netherlands & France. In terms of accommodation, the domain offers 77 simple rooms with ensuite bathrooms, lounges, dining rooms and even tennis and basketball courts !

Dates 2024

English	French
30/06 - 12/07	14/07 - 26/07



TRANSPORT INFORMATION

There are 2 ways to get to the sites. A transfer from Brussels train station or airport is available to students (240€ one way). A transfer from Liège or Verviers train station will also be possible (120€ one way).

CERAN Academy offers 2 weeks of continuous residential immersion training, with alternating learning, communication (breaks, meals, evenings), networking, sports and cultural activities.

Young-Adult Summer Workshops

- enhance your curriculum vitae
- social networking
- preparing a pitch
- interview skills & practice
- exam tips & advice + global exam
- intercultural agility
- public speaking
- sports, cultural and leisure activities

2 days of excursions and leisure activities at the weekend between the 2 weeks of training.

There is the possibility of joining **the programmes for adults over 25 (EXECUTIVES)** for the rest of the year for periods of at least one week and in different languages. Please contact us for more information.

Fees*

Young Adults - summer (2 weeks).....	4 650€
Young Adults - the rest of the year (week)	2 700€
Booking fee (non refundable)	75€
Serenity Insurance (recommended).....	150€

*VAT not included





[LEARN ALL YEAR ROUND]

CERAN Academy also offers individual online courses throughout the year, from Monday to Friday. In blocks of 10 to 25 hours, any young person can benefit from the **CERAN** methodology and content, which is tailor-made to meet their needs and availability.

3 programmes available

First steps in the language

- **Discovering** the language
- **Reducing** apprehension about oral communication
- **Interacting** in everyday situations (introducing oneself, asking and answering simple questions, talking about one's interests...)

Maintenance and development of language skills

- **Acquire** greater fluency and spontaneity
- **Participate** actively in general or specific conversations
- **Express** opinions with nuance and in a structured way
- **Put into practice** current academic knowledge

Academic support and exam preparation

- **Approach** school work in a calm and structured manner (summaries, articles, understanding of literary texts, current affairs, videos, etc.)
- **Targeted** exam preparation in line with needs (IELTS, TOEFL, Cambridge Certificate, TestDaf, DELE, DALF...)
- **Prepare** a study abroad programme



9-17 y/o

ST ROCH FERRIÈRES

Allée de Bernardfagne, 7
4190, Ferrières (BE)



One week in **full immersion** in the center of the Belgian Ardennes. All the students benefit from 28 45-minute group lessons per week. A week of complete immersion from Sunday to Saturday, including classes from 9 a.m. to 4 p.m. Monday to Friday with a **native teacher**, with Wednesday reserved for **excursions** related to the **pedagogical topic**. Meals, activities and excursions take place in the target language.

FORMULAS (/week)

Intensive	1750 €
sports and leisure activities after class	
Intensive+2 (individual lessons).....	1900 €
2 individual lessons per week instead of sports and leisure activities one day	
Intensive+4 (individual lessons)	2050 €
4 individual lessons per week instead of sports and leisure activities two days	
Language + (golf, tennis or horse-riding).....	2125 €
choice of tennis, golf or horse-riding (one of your choice, defined periods) in the target language after class	

FEES

Booking fee	75 €
non refundable, applicable on each booking	
Serenity insurance (recommended).....	75 €
possibility to postpone the stay up to 3 days before the start of the camp in case of unforeseen circumstances	

ADDITIONAL SERVICES

Additional night.....	105 €
Transfer Brussels	125 €
one way, per student	
Transfer Liege or Verviers.....	70 €
one way, per student	

Prices are VAT excl.

DATES

	English	French	German	Dutch
Intensive (2, 4, 6, 8)	23/06 - 24/08	23/06 - 24/08	07/07 - 27/07	04/08 - 24/08
Language+ Golf	14/07 - 20/07 04/08 - 10/08	21/07 - 03/08	n/A	n/A
Language+ Tennis	23/06 - 29/06 21/07 - 03/08	30/06 - 13/07 04/08 - 17/08	07/07 - 20/07	n/A
Language+ Horse-Riding	30/06 - 13/07	14/07 - 27/07 11/08 - 17/08	n/A	n/A



12-17 y/o

CHALET OF CHAMPÉRY

Rue du Village, 63
1874, Champéry (SW)



For the more adventurous young people eager to learn the language, we welcome students to the heart of the Swiss Alps. Still based on the same principle of **immersion**, this time young people will have the opportunity to take part in **sports and adventure-based activities** after their course days. Highlights include canyoning, Xstream trampolines, via ferrata routes and even a visit to a glacier!

Minimum stay of **two weeks**.

FORMULAS

Intensive & Adventure (2 weeks).....	5050 CHF
Extra week	2525 CHF
2 extra individual lessons per week	150 CHF
<i>2 individual lessons per week instead of adventure activities</i>	

FEES

Booking fee	75 CHF
<i>non refundable, applicable on each booking</i>	
Cancellation insurance (recommended)	75 CHF
<i>possibility to postpone the stay up to 3 days before the start of the camp in case of unforeseen circumstances</i>	

ADDITIONAL SERVICES

Additional night	210 CHF
Individual bedroom (per week)	260 CHF
Group transfer - Geneva	160 CHF
<i>one way, per student</i>	
Individual transfer - Geneva	465 CHF
<i>one way, per student</i>	

Prices are 7,7% local VAT included

DATES

June 30 - July 27
English
French

REMOTE INDIVIDUAL CLASSES

For children (between 9 and 17 years of age) who are facing difficulties at school, who want to prepare a foreign trip, who want a complement or an alternative to one of our residential courses, or just for the pleasure of learning.

Our native speakers will be delighted to help them **achieve their objectives quickly and efficiently**, taking into account their learning style.

Based on their availability, we will offer them a personalized timetable.

10 hours.....	695 €
15 hours.....	950 €
20 hours.....	1250 €
30 hours.....	1850 €
Intake & Assessment (mandatory).....	50 €

Prices are VAT excl.

BOOKING FORM

JUNIORS

CERAN

BELGIUM

Bitte senden Sie Ihr Anmeldeformular an:
info@edulingo.de oder
Fax: +49 (0)881 927 96 561
Edulingo Sprachreisen Lydia Kreyer
Geistbühelstr. 12, 82362 Weilheim
Bei Fragen: Tel.: +49 (0)881 927 96 560

LANGUAGE TRAINING

Target language

TYPE OF FORMULA AND TRAINING CENTRE

Residential in CERAN JUNIORS BELGIUM | Ferrières

KNOWLEDGE OF TARGET LANGUAGE

PROGRAMME TITLE See OFFER | JUNIORS

QUANTITY

1
2

DATES REQUIRED

from to and from to

ADDITIONAL NIGHT(S)

from to and from to

TRANSPORT

on arrival, at on departure, destination

PERSONAL DETAILS | PARTICIPANT

Last name:

Nationality:

Contact language:

E-mail:

Mobile: +

First name:

Date of birth:

Mother tongue:

I heard about CERAN through:

PERSONAL DETAILS | PARENT OR GUARDIAN

Last name:

Contact language:

Address:

Postcode:

Country:

Home tel.: +

First name:

No. and/or PO box no:

Town:

E-mail:

Mobile: +

FORM OF PAYMENT

Bank transfer Credit card Visa or Master Card

All bookings must be secured by credit card, so we will ask you to enter your card details on a secure web page. Once you have entered your details, our Customer Service Department will send you the confirmation documents. Your card will be debited on the due date of payment.

OBLIGATORY PRACTICAL INFORMATION

In an emergency, contact:

the parent/guardian whose full contact details are given above

Last name:

First name:

Mobile: +

All medical/pharmaceutical charges are the participant's responsibility and will be taken from the pocket money, or, where this is not possible, invoiced and debited to the credit card submitted as guarantee. If not enough pocket money has been provided, then the CERAN JUNIORS centre is authorised to debit the credit card submitted as guarantee for up to EUR.

When the residential training is confirmed, you will be sent a medical questionnaire to complete and return to the CERAN JUNIORS centre at the latest 1 week before the start of the training. The good health of your child depends on information on the medical questionnaire being correct as it may be essential in the event of an accident. By enrolling your child in a residential training, you undertake to send this medical questionnaire within the required time frame.

YOUR AGENT

COMMENTS

BOOKING CONFIRMATION

I acknowledge that I have read and accept the general terms, in particular the clauses on terms of payment, postponement, cancellation, the use of client data and testimonies.

I have carefully read the "ATTITUDE AND COMMITMENT" text containing the rules in force in the centre.

Your data is processed as part of your registration. Your data is kept by CERAN for five years from the moment of collection or the last point of contact with CERAN. You have the right to access, rectify, object or delete data collected about you. You can exercise these rights by emailing CERAN at gdpr@ceran.com. Unless stated otherwise, all fields are required to process your request.

I wish to receive the CERAN newsletter.

LAST NAME

DATE

FIRST NAME

General terms can be found on the flip side.

GENERAL TERMS FOR CERAN LICENSED CENTRES AND BRANCHES

These general terms form an integral part of the offers of and of any sales agreement for products or services entered into by CERAN SA, a Belgian company with registered offices at 27, Avenue des Petits Sapins, 4900 Spa, Belgium, registered with Verviers Trade Register under number 0450 688 823; TERRES NEUVES SAS, a French company with registered offices at Les Collines de l'Arche, Bâtiment Concorde F, 76, Route de la Demi-Lune, 92057 Paris La Défense – Cedex, France, registered with Nanterre Trade Register under number B403 500 283; CERAN licensed centre. With regard to the contractual relationship between each of the CERAN SA companies, its licensed centres and branches (hereinafter referred to as "the service provider") and the individuals or legal entities which call on the services of the aforementioned (hereinafter referred to as "the client"), only the official version of these general terms at the time when the contract is entered into is valid. The service provider does not recognise any differing terms specified by the client, unless the service provider has expressly accepted in writing that they are valid. The client is deemed to have read the general terms and to have accepted all the conditions thereof.

1. PRICES

The prices stipulated in our brochures and documentation are valid for a period of 30 days from the date when the price schedule comes into effect. Our prices are exclusive of VAT. The VAT regulations in effect on the date of registration will apply. The VAT treatment will depend on the information transmitted in good faith by the client.

However, we reserve the right to amend this price schedule and our general terms of sale without notice at any time during the year. Only the price schedule and the general terms of sale mentioned on the website www.ceran.com (in PDF format) at the time of registration shall apply. The client may, at any time, request the current price schedule from our Customer Service Department at the following e-mail address: customer@ceran.com.

2. PAYMENT

Our invoices are payable on the 7th working day following receipt thereof by the client. In the event of registration less than 30 days before the start of the training, the registration fees are payable immediately, and clients not providing their credit card details will be asked to send proof of payment.

A photocopy of a bank transfer document or a cheque does not constitute proof of payment.

The amounts due must be credited to the account of the service provider where the chosen training will be taking place, either by credit card, bank transfer or cheque (bank charges relating to the payment instruction for international transfers are payable by the client).

In the event of non-payment within 30 days of the due date, our invoices will automatically and without prior notice incur interest at the rate of 12% per annum. Furthermore, they will automatically and without notice be subject to a € 25 surcharge by way of a fixed indemnity. Any dispute over an invoice must reach us by recorded delivery within 15 days of the invoice date.

Credit card details must only be communicated via the secure medium provided for such purpose. Should any other means of communication be used by the client (e-mail, telephone...), the service provider cannot be held responsible for the confidentiality of the information.

In the event of partial or total payment by a third party payer (OPCA, training vouchers...), the client must communicate such information when ordering. The client remains responsible for applying for and obtaining the agreement of the third party payer prior to the start of the training. The client is liable for any amounts not settled by the third party payer.

Any travel/hotel/catering costs incurred within the framework of in-company intercultural and linguistic training ("IN-COMPANY") will be invoiced separately after the training sessions.

3. REGISTRATION

a. Training courses

Registration for a CERAN training course will only be definitive after receipt and acceptance by CERAN's Customer Service Department of the completed registration form or a signed offer. The registration form may be completed in paper or pdf format and sent to CERAN for agreement by post or email. It is also possible to register online on our website www.ceran.com.

Acceptance of the registration will be confirmed by sending the written booking, together with a precise description of the product or service ordered, confirmation of our general terms and an invoice.

We reserve the right to cancel any booking for training for which payment has not been made or for which the proof of payment has not reached us in good time.

b. Hotel services and other supplements

The hotel services provided in a CERAN training centre and any additional services ordered on site are payable by the beneficiary immediately, either in cash or by a credit card accepted by the service provider. Any invoice sent to the trainee or their company for later payment will incur a fixed and indivisible invoicing fee of € 25.

Any hotel or additional service ordered is due in full and must be paid for before departure. In the event of non-payment for one or more services, the service provider reserves the right either to debit the credit card left as security at the time of registration or to invoice the client's company or the client for the service or services.

4. COOLING-OFF PERIOD/RIGHT OF WITHDRAWAL

The client has the right to cancel the order for services, without penalty and without having to give a reason, within a cooling-off period of 7 working days starting on the day after the day on which the final confirmation of the registration for CERAN training is received.

Once this cooling-off period has elapsed, any withdrawal from an order for CERAN services will result in the client being subject to the terms laid down in point 5.

The client cannot however exercise the right of withdrawal if they are registering for training due to start before the end of the 7-day cooling-off period.

5. CANCELLATION OR POSTPONEMENT

In the event of cancellation or postponement notified in writing less than 21 days before the start of their residential language training, non-residential language training (of at least 20 hours per week) or intercultural training, the client will be asked to pay a fixed cancellation fee equivalent to 30% of the total amount invoiced. This fee will rise to 50% of the total amount invoiced for cancellations or postponements made less than 14 days before the start of the training and to 100% of the total amount invoiced for cancellations or postponements made less than 7 days before the start of the training.

In the event that any other training costs have been incurred (travel expenses/hotel expenses for the trainer), they will be invoiced to the client supported by proof of expenditure.

For all other programmes, any cancellation and/or postponement must be made in writing to our Customer Service Department no later than 2 working days before the start of the lesson. Any lesson cancelled less than 2 working days before it starts will be forfeit and will not be reimbursed. The option to postpone without incurring any expense is only available 3 times per session of training booked. Any subsequent training postponed will be forfeit and will not be reimbursed.

For the programmes LINGUISTIC HELPDESK, IN-COMPANY | IN-HOUSE THEMATIC GROUP COURSES, IN-COMPANY LEARN@LUNCH, IN-COMPANY | IN-HOUSE INDIVIDUAL COACHING, IN-COMPANY | IN-HOUSE GROUP COURSES, all sessions must be completed within 6 months of the date of the first session. Both of the 3-day Mini-Stays must be taken within 6 months of the first stay. The 5 distance sessions in the STARTER programme must be completed in the three-month period directly preceding the start of the residential training. Once these periods have elapsed, the sessions will be forfeit and will not be reimbursed. The registration fees already paid will be reimbursed, less the cancellation or postponement fees and an administrative fee of € 150 per order. Bank charges relating to the reimbursement will be payable in full by the client.

Payment for training is due in full if the client does not show.

If the event of departure or absence on the part of the client during training, payment for the training will be due in full. Any absence cannot be offset by equivalent services.

In the event of postponement, our conditions, notably Article 2 (Payment), will apply.

6. LIABILITY

We use our best endeavours to help the client achieve their learning objectives. However, our obligation to the client in terms of learning a foreign language is limited to a best endeavours obligation, with the client alone being responsible for their actual results.

We are not liable for any compensation or reimbursement if, for reasons beyond our control, we are unable to provide all or some of the services and/or training planned.

We do not accept any liability for any physical or material harm which might be caused by third parties operating transfers from/to stations or airports, or by hidden defects or risks inherent in the products purchased from third parties and sold "as is" by our CERAN centres solely for the client's convenience.

Clients over the age of 18 are free to leave the training centre unaccompanied. The service provider does not accept any liability in the event of an accident during activities not supervised by CERAN members of staff.

7. CERAN AND TERRES NEUVES BRANDED LEARNING MATERIALS

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9. EXCLUSION FROM CERAN JUNIORS COURSES

In the event of non-compliance with the "ATTITUDE AND COMMITMENT" agreement comprising the rules in effect in CERAN JUNIORS centres, the management reserves the right to exclude participants without reimbursing their stay in full or in part. The fees arising from the trainee's early return are payable by the client.

10. MEDICAL QUESTIONNAIRE - CERAN JUNIORS COURSES

Once a child's training has been confirmed, the parents/guardians will receive a medical questionnaire which they and their doctor must complete and return to the CERAN JUNIORS centre at least 1 week before the start of their training. The child's parents/guardians should be aware that the child's good health is relevant to the proper communication of the information via this medical questionnaire, which may prove to be essential in the event of an accident.

The child's parents/guardians undertake to send this questionnaire duly completed within the timeframe indicated. If this duly completed document is not returned, the CERAN JUNIORS centres will assume that the child is in good health and may freely take part in all of the learning and other activities the programme offers. All medical and hospitalisation fees are payable by the client. Bearing this in mind, we strongly recommend that the client take out health insurance for the duration of the stay.

CERAN reserves the right to debit the credit card recorded at the time of registration for all of medical fees arising during the training which remain unpaid at the end of the client's stay.

11. APPLICABLE LAW AND COMPETENT COURT

The contract is subject to Belgian law, with the exception of the law of the Vienna Convention on the International Sale of Goods.

In the event of a dispute, the courts of the district of Verviers, which come under the authority of the Court of Liège, have sole jurisdiction.

Any translation of these general terms is provided for local requirements. In the event of a contradiction between the French version and any other version, the French version will take precedence, to the extent permitted by the local legislation in your jurisdiction.

Any dispute should be notified via your agent or directly to CERAN SA, Customer Service Department, 27, Avenue des Petits Sapins, 4900 Spa, Belgium.

CERAN S.A.

Avenue des Petits Sapins 27 - 4900 Spa - Belgium

Company number/VAT: BE 0450-688-823

Bank details: ING - account number: 348-0110349-27 - IBAN: BE48 3480 1103 4927 - SWIFT-BIC: BBRUBEBB or

BNP PARIBAS FORTIS - account number: 248-0135000-06 - IBAN BE85 2480 1350 0006 - SWIFT-BIC: GEBABEBB

ATTITUDE AND COMMITMENT

The CERAN JUNIORS residential formula training courses are intensive and require real personal motivation, as they emphasise continuous oral practice in the target language being studied.

The following rules are in force in all our CERAN JUNIORS centres, to guarantee quality and safety:

- ⊗ Comply with complete immersion, in other words speak the language being studied throughout all classroom and leisure activities, as well as during breaks and meals
- ⊗ Show respect for others (other trainees and members of staff) and always behave politely and correctly
- ⊗ Comply with national smoking laws
- ⊗ Do not take alcohol or drugs
- ⊗ Do not change rooms without prior authorisation, and keep your room tidy
- ⊗ Do not gather in the bedrooms, comply with instructions, and keep quiet after 22.30
- ⊗ Arrive on time for meals, lessons, and leisure activities
- ⊗ Do not use mobile phones or music players during lessons, leisure activities, breaks, or meals. We reserve the right to confiscate these personal belongings if the rules are not complied with
- ⊗ Wear proper clothing suited to each activity and do not go barefoot
- ⊗ Treat equipment with care and keep the various areas clean and tidy
- ⊗ Only use the areas assigned to each group (classrooms, bedrooms, lounges, dining rooms, etc.)
- ⊗ Comply with the safety instructions
- ⊗ Do not leave the centre without written permission from your parents and the centre management (the centre cannot be held responsible for any accidents during these authorised outings)

PARENTS PLEASE NOTE

Failure to comply with these rules may result in your child being sent home. You will be responsible for the costs incurred.

Both your child and you yourself, given your responsible position, will be held liable for any damage caused intentionally by your child. The costs of such damage may be taken from your child's pocket money.

If a visa or passport is required, this should be obtained prior to the residential formula training.

Insurance against accident/illness/repatriation of your child must be obtained to cover the duration of the residential formula training. Evidence of this insurance must be handed over to us on arrival.

If your child is a minor, he or she must hold legal authorisation to travel abroad without a parent or guardian.

STUDENTS PLEASE NOTE

You (or your parents) have chosen a CERAN JUNIORS residential formula programme and you are aware that this is designed for motivated young people.

The target language will be used during all lessons, leisure activities, meals and breaks, in the presence of teachers and activity leaders. This is to help you benefit from every moment of your stay.

If the above rules are not complied with, your parents will be notified and appropriate sanctions will be applied.

BOOKING FORM

JUNIORS

CERAN

SWITZERLAND

LANGUAGE TRAINING

Target language

TYPE OF FORMULA AND TRAINING CENTRE

Residential in CERAN JUNIORS | SWITZERLAND | CHAMPERY |

KNOWLEDGE OF TARGET LANGUAGE

PROGRAMME TITLE See OFFER | JUNIORS

1
2

QUANTITY

DATES REQUIRED

from to and from to

ADDITIONAL NIGHT(S)

from to and from to

TRANSPORT

on arrival, at on departure, destination

PERSONAL DETAILS | PARTICIPANT

Last name:

Nationality:

Contact language:

E-mail:

Mobile: +

First name:

Date of birth:

Mother tongue:

I heard about CERAN through:

PERSONAL DETAILS | PARENT OR GUARDIAN

Last name:

Contact language:

Address:

Postcode:

Country:

Home tel.: +

First name:

No. and/or PO box no:

Town:

E-mail:

Mobile: +

FORM OF PAYMENT

Bank transfer Credit card Visa or Master Card

All bookings must be secured by credit card, so we will ask you to enter your card details on a secure web page. Once you have entered your details, our Customer Service Department will send you the confirmation documents. Your card will be debited on the due date of payment.

OBLIGATORY PRACTICAL INFORMATION

In an emergency, contact:

the parent/guardian whose full contact details are given above

Last name:

Mobile: +

First name:

All medical/pharmaceutical charges are the participant's responsibility and will be taken from the pocket money, or, where this is not possible, invoiced and debited to the credit card submitted as guarantee. If not enough pocket money has been provided, then the CERAN JUNIORS centre is authorised to debit the credit card submitted as guarantee for up to EUR.

When the residential training is confirmed, you will be sent a medical questionnaire to complete and return to the CERAN JUNIORS centre at the latest 1 week before the start of the training. The good health of your child depends on information on the medical questionnaire being correct as it may be essential in the event of an accident. By enrolling your child in a residential training, you undertake to send this medical questionnaire within the required time frame.

YOUR AGENT EdulingoSprachreisen COMMENTS

BOOKING CONFIRMATION

I acknowledge that I have read and accept the general terms, in particular the clauses on terms of payment, postponement, cancellation, the use of client data and testimonies.

I have carefully read the "ATTITUDE AND COMMITMENT" text containing the rules in force in the centre.

Your data is processed as part of your registration. Your data is kept by CERAN for five years from the moment of collection or the last point of contact with CERAN. You have the right to access, rectify, object or delete data collected about you. You can exercise these rights by emailing CERAN at gdpr@ceran.com. Unless stated otherwise, all fields are required to process your request.

I wish to receive the CERAN newsletter.

LAST NAME

DATE

FIRST NAME

General terms can be found on the flip side.

GENERAL TERMS FOR CERAN LICENSED CENTRES AND BRANCHES

These general terms form an integral part of the offers of and of any sales agreement for products or services entered into by CERAN SA, a Belgian company with registered offices at 27, Avenue des Petits Sapins, 4900 Spa, Belgium, registered with Verviers Trade Register under number 0450 688 823; TERRES NEUVES SAS, a French company with registered offices at Les Collines de l'Arche, Bâtiment Concorde F, 76, Route de la Demi-Lune, 92057 Paris La Défense – Cedex, France, registered with Nanterre Trade Register under number B403 500 283; CERAN licensed centre. With regard to the contractual relationship between each of the CERAN SA companies, its licensed centres and branches (hereinafter referred to as "the service provider") and the individuals or legal entities which call on the services of the aforementioned (hereinafter referred to as "the client"), only the official version of these general terms at the time when the contract is entered into is valid. The service provider does not recognise any differing terms specified by the client, unless the service provider has expressly accepted in writing that they are valid. The client is deemed to have read the general terms and to have accepted all the conditions thereof.

1. PRICES

The prices stipulated in our brochures and documentation are valid for a period of 30 days from the date when the price schedule comes into effect. Our prices are exclusive of VAT. The VAT regulations in effect on the date of registration will apply. The VAT treatment will depend on the information transmitted in good faith by the client.

However, we reserve the right to amend this price schedule and our general terms of sale without notice at any time during the year. Only the price schedule and the general terms of sale mentioned on the website www.ceran.com (in PDF format) at the time of registration shall apply. The client may, at any time, request the current price schedule from our Customer Service Department at the following e-mail address: customer@ceran.com.

2. PAYMENT

Our invoices are payable on the 7th working day following receipt thereof by the client. In the event of registration less than 30 days before the start of the training, the registration fees are payable immediately, and clients not providing their credit card details will be asked to send proof of payment.

A photocopy of a bank transfer document or a cheque does not constitute proof of payment.

The amounts due must be credited to the account of the service provider where the chosen training will be taking place, either by credit card, bank transfer or cheque (bank charges relating to the payment instruction for international transfers are payable by the client).

In the event of non-payment within 30 days of the due date, our invoices will automatically and without prior notice incur interest at the rate of 12% per annum. Furthermore, they will automatically and without notice be subject to a € 25 surcharge by way of a fixed indemnity. Any dispute over an invoice must reach us by recorded delivery within 15 days of the invoice date.

Credit card details must only be communicated via the secure medium provided for such purpose. Should any other means of communication be used by the client (e-mail, telephone...), the service provider cannot be held responsible for the confidentiality of the information.

In the event of partial or total payment by a third party payer (OPCA, training vouchers...), the client must communicate such information when ordering. The client remains responsible for applying for and obtaining the agreement of the third party payer prior to the start of the training. The client is liable for any amounts not settled by the third party payer.

Any travel/hotel/catering costs incurred within the framework of in-company intercultural and linguistic training ("IN-COMPANY") will be invoiced separately after the training sessions.

3. REGISTRATION

a. Training courses

Registration for a CERAN training course will only be definitive after receipt and acceptance by CERAN's Customer Service Department of the completed registration form or a signed offer. The registration form may be completed in paper or pdf format and sent to CERAN for agreement by post or email. It is also possible to register online on our website www.ceran.com.

Acceptance of the registration will be confirmed by sending the written booking, together with a precise description of the product or service ordered, confirmation of our general terms and an invoice.

We reserve the right to cancel any booking for training for which payment has not been made or for which the proof of payment has not reached us in good time.

b. Hotel services and other supplements

The hotel services provided in a CERAN training centre and any additional services ordered on site are payable by the beneficiary immediately, either in cash or by a credit card accepted by the service provider. Any invoice sent to the trainee or their company for later payment will incur a fixed and indivisible invoicing fee of € 25.

Any hotel or additional service ordered is due in full and must be paid for before departure. In the event of non-payment for one or more services, the service provider reserves the right either to debit the credit card left as security at the time of registration or to invoice the client's company or the client for the service or services.

4. COOLING-OFF PERIOD/RIGHT OF WITHDRAWAL

The client has the right to cancel the order for services, without penalty and without having to give a reason, within a cooling-off period of 7 working days starting on the day after the day on which the final confirmation of the registration for CERAN training is received.

Once this cooling-off period has elapsed, any withdrawal from an order for CERAN services will result in the client being subject to the terms laid down in point 5.

The client cannot however exercise the right of withdrawal if they are registering for training due to start before the end of the 7-day cooling-off period.

5. CANCELLATION OR POSTPONEMENT

In the event of cancellation or postponement notified in writing less than 21 days before the start of their residential language training, non-residential language training (of at least 20 hours per week) or intercultural training, the client will be asked to pay a fixed cancellation fee equivalent to 30% of the total amount invoiced. This fee will rise to 50% of the total amount invoiced for cancellations or postponements made less than 14 days before the start of the training and to 100% of the total amount invoiced for cancellations or postponements made less than 7 days before the start of the training.

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For all other programmes, any cancellation and/or postponement must be made in writing to our Customer Service Department no later than 2 working days before the start of the lesson. Any lesson cancelled less than 2 working days before it starts will be forfeit and will not be reimbursed. The option to postpone without incurring any expense is only available 3 times per session of training booked. Any subsequent training postponed will be forfeit and will not be reimbursed.

For the programmes LINGUISTIC HELPDESK, IN-COMPANY | IN-HOUSE THEMATIC GROUP COURSES, IN-COMPANY LEARN@LUNCH, IN-COMPANY | IN-HOUSE INDIVIDUAL COACHING, IN-COMPANY | IN-HOUSE GROUP COURSES, all sessions must be completed within 6 months of the date of the first session. Both of the 3-day Mini-Stays must be taken within 6 months of the first stay. The 5 distance sessions in the STARTER programme must be completed in the three-month period directly preceding the start of the residential training. Once these periods have elapsed, the sessions will be forfeit and will not be reimbursed. The registration fees already paid will be reimbursed, less the cancellation or postponement fees and an administrative fee of € 150 per order. Bank charges relating to the reimbursement will be payable in full by the client.

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- ⊗ Do not gather in the bedrooms, comply with instructions, and keep quiet after 22.30
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- ⊗ Do not use mobile phones or music players during lessons, leisure activities, breaks, or meals. We reserve the right to confiscate these personal belongings if the rules are not complied with
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- ⊗ Treat equipment with care and keep the various areas clean and tidy
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- ⊗ Comply with the safety instructions
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You (or your parents) have chosen a CERAN JUNIORS residential formula programme and you are aware that this is designed for motivated young people.

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